

## Operator Certificate REPLACEMENT FORM

### Operator ID (Physical Card or Digital Wallet)

This form is to be used when an Operator has lost access to their Operator ID, including:

- A lost, stolen, damaged, or destroyed physical card, or
- Loss of access to their Digital Wallet ID (phone lost, replaced, or reset).

**All replacement cards will be issued as digital wallet cards**

### PHOTO

For certificates issued more than one year ago, a new photograph is required. Please attach a JPG or PNG photo file when submitting this application.

Do not wear hats or sunglasses (prescription glasses acceptable). Include both head and shoulders. Must be in colour and no more than 2 years old. Passport-style photo or similar taken with a phone/camera. Photo cannot be of another photo, passport, or driver's license.

### PRIVACY NOTE:

Fulford Certification is subject to the Personal Information Protection Act, SBC 2003, c.23 ("PIPA"). We will not share personal information, including photographs, with any party except WorkSafeBC or its designates, the employer, and the certifier. This form is processed using an AI-assisted data entry tool within our secure Google Workspace environment. Your information is not used to train AI models and remains within our organization at all times.

## REPLACEMENT DETAILS

Please indicate the reason for replacement: Lost  Stolen  Incorrect Information  Other \_\_\_\_\_

### Incorrect Information

Please specify the information to be corrected: Name  Address  Crane Type  Other \_\_\_\_\_

### ERRORS & CORRECTIONS

If an application is submitted with errors (including crane type, make/model, address, or name spelling), the applicant must notify us and submit this form within 30 days of the certificate issue date. The applicant is responsible for the replacement fee. If the certification has not yet been created, the fee may be waived—please contact us immediately.

Indicate the correct information in the following sections.

\*required

## OPERATOR INFORMATION

First Name	<input type="text"/>	Middle Initials	<input type="text"/>	Last Name	<input type="text"/>			
Address	<input type="text"/>				Apt/Suite	<input type="text"/>		
City	<input type="text"/>	Province	<input type="text"/>	Postal Code	<input type="text"/>			
Phone	<input type="text"/>	<input type="text"/>	<input type="text"/>	Cell Phone	<input type="text"/>	<input type="text"/>	Date of Birth	<input type="text"/>
Email *	<input type="text"/>					*Certificate will be sent to this email		
BC Crane Safety ID No.*	<input type="text"/>							

## EMPLOYER INFORMATION

Company Name	<input type="text"/>					
Address	<input type="text"/>				Apt/Suite	<input type="text"/>
City	<input type="text"/>	Province	<input type="text"/>	Postal Code	<input type="text"/>	

## CERTIFICATION DETAILS

Type of Certification: Crane Operator OR Training

Crane Category or Level of Training

### PAYMENT INFORMATION

#### Replacement Fee

\$55.00 plus 5% GST = **\$57.75** (plus Expedited Fee if applicable)

#### Expedited Certificate Creation

Check here for Same Day certificate creation. Certificate will be issued within 24 hours after the following have been received by Fulford:

- Photo (see page 1 for details).
- BC Crane Safety ID number
- Payment is received

Expedited Card Fee: **\$80** (inc \$3.81 GST)

Total Card Fee: \$57.75 + 80.00 = **\$137.75**

#### Credit Card Information

Type (check one) Visa  Mastercard  American Express

Card Number  -  -  -  Expiry Date   CVV#   
Visa & MC: 16 digits; Amex: 15 digits mm yy

Name on Card

Security Number  
 Visa & MC: 3 digit number on back of card  
 Amex: 4 digit number on front of card

Signature \_\_\_\_\_

**Billing Address** Same as Personal Information **YES**  **NO**  (if different please fill out below)

Name  Phone:

Address  Apt/Suite

City  Province  Postal Code

### DECLARATION

I declare that I have lost possession of my Operator Certificate (as defined above), that it has become damaged, destroyed, revoked, or is no longer accessible in either physical or digital form, or that it contains incorrect information. If my physical card or digital certificate is later recovered or becomes accessible, I will immediately notify Fulford Certification and will delete, surrender, or otherwise cease using the recovered certificate.

I acknowledge that the original certificate, whether physical or digital, is no longer valid and must not be used as proof of certification once a replacement certificate has been issued.

Operator Signature \_\_\_\_\_ Date \_\_\_\_\_

By checking this box I confirm this signature is legally binding

#### Submit this application to Fulford Certification

**Email:** For payment by credit card, applications can be emailed to [info@fulford.ca](mailto:info@fulford.ca).

By Mail (with cheque and print photo, if applicable): Fulford Certification, 220-744 West Hastings Street, Vancouver, BC, V6C 1A5.

For all queries, please contact our main office toll free at 1.888.952.6033 or in the Lower Mainland at 604.398.5230.