

## Operator Certificate REPLACEMENT FORM

### Operator ID (Physical Card or Digital Wallet)

This form is to be used when an Operator has lost access to their Operator ID, including:

- A lost, stolen, damaged, or destroyed physical card, or
- Loss of access to their Digital Wallet ID (phone lost, replaced, or reset).

With a few exceptions, all replacement cards will be issued as digital wallet cards

### PHOTO

For certificates issued more than one year ago, a new photograph is required. Please attach a JPG or PNG photo file when submitting this application.

Do not wear hats or sunglasses (prescription glasses acceptable). Include both head and shoulders. Must be in colour and no more than 2 years old. Passport-style photo or similar taken with a phone/camera. Photo cannot be of another photo, passport, or driver's license.

### PRIVACY NOTE:

Fulford Certification is subject to the Personal Information Protection Act, SBC 2003, C23 ("PIPA"). We will not share personal information including the photo with any party except WorkSafeBC or its designates, the employer and the operator. For more details, see our Privacy Policy at [www.fulford.ca](http://www.fulford.ca).

## REPLACEMENT DETAILS

Please indicate the reason for replacement: Lost ☐ Stolen ☐ Incorrect Information ☐ Other \_\_\_\_\_

### Incorrect Information

Please specify the information to be corrected: Name ☐ Address ☐ Crane Type ☐ Other \_\_\_\_\_

### ERRORS & CORRECTIONS

If an application is submitted with errors (including crane type, make/model, address, or name spelling), the applicant must notify us and submit this form within 30 days of the certificate issue date. The applicant is responsible for the replacement fee. If the certification has not yet been created, the fee may be waived—please contact us immediately.

Indicate the correct information in the following sections.

## OPERATOR INFORMATION

First Name	<input type="text"/>	Middle Initials	<input type="text"/>	Last Name	<input type="text"/>
Address	<input type="text"/>			Apt/Suite	<input type="text"/>
City	<input type="text"/>	Province	<input type="text"/>	Postal Code	<input type="text"/>
Phone	<input type="text"/>	<input type="text"/>	<input type="text"/>	Cell Phone	<input type="text"/>
Email *	<input type="text"/>			Date of Birth	<input type="text"/>
BC Crane Safety ID No.** <input type="text"/>				**Required for Expedited Card Creation	

## EMPLOYER INFORMATION

Company Name	<input type="text"/>				
Address	<input type="text"/>			Apt/Suite	<input type="text"/>
City	<input type="text"/>	Province	<input type="text"/>	Postal Code	<input type="text"/>

## CERTIFICATION DETAILS

Type of Certification: Crane Operator OR Training

Crane Category or Level of Training

## PAYMENT INFORMATION

## Replacement Fee

\$55.00 plus 5% GST = **\$57.75** (plus Expedited Fee if applicable)

## Expedited Certificate Creation

☐ Check here for Same Day certificate creation. Certificate will be issued within 24 hours after the following have been received by Fulford:

- Photo (see page 1 for details).
- BC Crane Safety ID number
- Payment is received

Expedited Card Fee: **\$80** (inc \$3.81 GST)

Total Card Fee: \$57.75 + 80.00 = **\$137.75**

## Credit Card Information

Type (check one) Visa ☐ MasterCard ☐ American Express ☐

Card Number  -  -  -

Visa & MC: 16 digits; Amex: 15 digits

Expiry Date    
mm yy

CVV#

Security Number  
Visa & MC: 3 digit number on back of  
card Amex: 4 digit number on front of  
card

Name on Card

Signature

**Billing Address** Same as Personal Information YES ☐ NO ☐ (if different please fill out below)

Name

Phone:

Address

Apt/Suite

City  Province

Postal Code

## DECLARATION

I declare that I have lost possession of my Operator Certificate (as defined above), that it has become damaged, destroyed, revoked, or is no longer accessible in either physical or digital form, or that it contains incorrect information.

If my physical card or digital certificate is later recovered or becomes accessible, I will immediately notify Fulford Certification and will delete, surrender, or otherwise cease using the recovered certificate.

I acknowledge that the original certificate, whether physical or digital, is no longer valid and must not be used as proof of certification once a replacement certificate has been issued.

Operator Signature

Date

## Submit this application to Fulford Certification

**Email:** For payment by credit card, applications can be emailed to [info@fulford.ca](mailto:info@fulford.ca).

By Mail (with cheque and print photo, if applicable): Fulford Certification, # 508 – 602 West Hastings Street, Vancouver, BC, V6B 1P2.

For all queries, please contact our main office toll free at 1.888.952.6033 or in the Lower Mainland at 604.398.5230.